

CP. 2742

98EC003/73744

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Patent Application)
Applicant: Doyle et al.)
For: DYNAMIC SKILL-BASED)
CALL ROUTING)
Serial No.: 09/300,676)
Filed: April 27, 1998)
Attorney)
Docket No.: 98EC003/73744)

I hereby certify that this paper is being deposited with the United States Postal Service as Express Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on this date.

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INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In accordance with 37 C.F.R. §§1.56, 1.97 and 1.98,
applicant hereby submits the following statements consisting of:

I. A list of patents (and attached form PTO-
1449);

II. General remarks.

A copy of each listed document is enclosed herewith.

I. PATENTS

<u>U.S. Patent No.</u>	<u>Date of Issue</u>	<u>Patentee(s)</u>
5,206,903	Apr. 27, 1993	Kohler et al.
5,309,513	May 3, 1994	Rose
5,335,269	Aug. 2, 1994	Steinlicht

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A. Charam-209

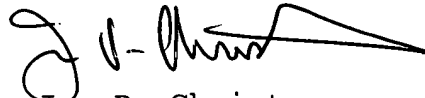
II. GENERAL REMARKS

It is respectfully requested that the above-listed patents be given consideration by the Examiner and made of record in the subject patent application.

Respectfully submitted,

WELSH & KATZ, LTD.

By



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August 6, 1999
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